celestino

RETURN FORM

ORDER NUMBER:

E-MAIL:

TELEPHONE:

CUSTOMER NAME:

DATE:

PRODUCT CODE COLOR | SIZE	**RETURN REASON** 1	2	3	4	5	6	7	8	9

Check the box corresponding to the return reason from the options below:

1. Defective
2. It was too small
3. It was too big
4. I expected a different quality
5. I expected a different fitting
6. Delay in delivery
7. I received the package in bad condition
8. I changed my mind
9. I expected something different_____

_____

You have the right to return your order within 30 days from the shipment date of your order.

Once your return has been processed, you will receive a notification (via Viber, SMS, or email) with the refund amount, which will appear as a credit balance in your account. You can then place a new order through our e-shop or by phone at **+30 212 214 4444**.

The products must bear their original tags and be properly packaged for return. Products that come in sealed packaging cannot be returned if the packaging has been opened.

Returns of underwear and swimwear with a protective sticker are not allowed if the sticker has been removed, for safety and hygiene reasons. For more information, please visit **www.celestino.gr/returns**.